

# Cleaning recommendation for heated display cases

**ATTENTION!** Before cleaning, make sure that your unit has **cooled down**, that all food has been removed and that the cleaning agents are chlorine-free and have been dispensed in accordance with the manufacturer's instructions.



Please observe the accompanying **operating instructions**. Any safety information contained in the operating instructions shall be fully valid in these instructions.  
[www.ideal-ake.at/en/documents](http://www.ideal-ake.at/en/documents)



Area	Video	Cleaning agents	Cleaning aids	Notes	Cleaning	Frequency
Glass/glass enclosure		Glass cleaner	Fine microfibre cloth	You can lift the glass cover and (depending on the model) tilt the front panel forward or slide it under the glass cover.	Apply cleaning agent and wipe dry with a microfibre cloth. Repeat the process if necessary.	Daily
Shelves		Neutral universal / glass cleaner	Fine microfibre cloth / scratch-free sponge pad / ceramic scraper	Coarse dirt on the black glass can be removed with the ceramic scraper.	Apply cleaning agent, follow manufacturer's instructions, remove coarse contamination with a sponge, then rinse with water.	Daily
LED lighting		Clear water	Fine microfibre cloth	To avoid damaging the LED, apply only light pressure when cleaning.	Clean the LED panels with a damp microfibre cloth.	Daily
Frame/attachments		Neutral universal / glass cleaner	Scratch-free sponge pad / coarse microfibre cloth	If these are coated, take particular care to ensure that your cleaning agent does not contain any organic solvents.	Apply cleaning agent, follow manufacturer's instructions, remove coarse contamination with a sponge, then rinse with water.	Daily
Cutting boards		Neutral universal cleaner	Scratch-free sponge pad / coarse microfibre cloth	Remove the cutting boards from the designated cup and clean them. On some models, the entire cup can be removed for this.	Apply cleaning agent, follow manufacturer's instructions, remove coarse contamination with a sponge, then rinse with water.	Daily
Hook-in frame		Neutral universal cleaner	Scratch-free sponge pad / coarse microfibre cloth	Can be removed easily.	Apply cleaning agent, follow manufacturer's instructions, remove coarse contamination with a sponge, then rinse with water.	Daily
Steam slide valve / steam guide plate		Neutral universal cleaner / acidic stainless steel cleaner (limescale remover)	Scratch-free sponge pad / coarse microfibre cloth	By pulling up the regulator, you can remove it and clean it thoroughly.	Apply cleaning agent, follow manufacturer's instructions, remove coarse contamination with a sponge, then rinse with water.	Daily
Water evaporation tray / Angle sensor		Acidic stainless steel cleaner (limescale remover)	Scratch-free sponge pad / coarse microfibre cloth	Fold the heating plate up until it locks into place. Make sure that the cup has cooled down and carefully remove the plastic float. <b>This may only be cleaned by hand! After each insertion of the float, check that it moves smoothly.</b>	Remove the cup and remove the float. Then apply the cleaner, allow it to take effect per the manufacturer's instructions and clean the tray. Rinse with clear water.	Daily
Tray		Neutral universal cleaner	Scratch-free sponge pad / coarse microfibre cloth	Fold up the heating plate until it locks into place to clean the tray underneath and remove the water evaporation tray.	Apply cleaning agent, follow manufacturer's instructions, remove coarse contamination with a sponge, then rinse with water. If the heating plate is very dirty, a ceramic scraper can be used.	Daily
Hygromatic		Clear water	Scratch-free sponge pad / coarse microfibre cloth	A water supply must be ensured. According to the manufacturer, the device must be inspected and serviced every six months.	Remove the steam cylinder from the technology box, replace the electrodes in the steam cylinder if necessary, reassemble all parts, and restart the display case.	Six-monthly